

Rental Agreement

Between **Artisan Konsult AB**
(VAT reg nr: SE556326610401)
(*hereinafter called Artisan*)
and
XXXXXXXXXXXXXXXXXXXX
(VAT reg nr: xxxxxxxxxxxxxxxx)
(*hereinafter called Subscriber*)
Current subscription agreement for
Artologik XXXXXXXXXXXX
through Artisan's Internet server and
Internet connection.

§ 1 Purpose of the Agreement

Artisan rents out web based software over the Internet. The purpose of this agreement is to regulate conditions between Artisan and customers renting the Artologik programs via Artisan.

Through the signing of this agreement, Artisan commits to provide the Subscriber with a high quality software with high availability and good security.

§ 2 Description of Subscription

Artisan offers a rental service where the Subscriber can use his/her Artologik software at any time over the Internet (see exception § 5). This service is connected to the Internet which means the Subscriber's information is accessible throughout the world.

The subscription includes service agreement with free technical support (via helpdesk online, email and telephone) and free version updates of the program referred to in this agreement, as well as 10 GB storage space. Should the Subscriber wish for additional storage space, this can be rented in packs of 10 GB. Furthermore, Artisan assumes responsibility for performing daily backups of the Subscriber's information. The conditions for service and support is regulated by current service agreement for Artologik software.

Since the Internet is a global connection of networks without any overall service responsibility, Artisan can only guarantee the performance and conditions of service for those parts of the Internet which are under Artisan's responsibility.

§ 3 Validity of Agreement

This agreement becomes valid when it has been signed by both parties, for a minimum duration of six months. For short time rental of a software the stipulated conditions in the offer applies. The Subscriber has got a three month period of notice. Termination must be submitted in writing to Artisan via letter or fax, signed by authorized person. The termination date is calculated from the day Artisan receives written notice of termination.

Should any serious problems occur in the operation of the Internet service, the Subscriber has got the right to cancel existing agreement.

Changes and additions to the agreement shall be made in writing, becoming valid only when signed by both parties.

§ 4 Payment from the Subscriber

Payment to Artisan for the services utilised by the Subscriber shall be paid in advance, in accordance with current price list. Notice of price changes shall be given three months in advance. Price list is available on the Artologik web site.

§ 5 Service and Accessibility

Artisan guarantees a service accessibility on 99,9 % on a year basis. Artisan reserves the right to close the service for shorter periods of time for maintenance.

Steps to investigate faults/problems will be taken by Artisan as soon as an error report from the Subscriber has been received. Faults shall be reported to the Artisan support as soon as possible. If the fault originates from the Subscriber's connection, the Subscriber will be notified as soon as possible. If the fault

is caused by inadequate or incorrect handling by the Subscriber, Artisan will be compensated for any costs in accordance to current price list.

§ 6 Conditions for Utilisation of the Rental Services

The Subscriber has the right to utilise the service around the clock subject to payments having been made. If payments has not been rendered in time, Artisan has got the right to close the service for the Subscriber until payment has been made. The Subscriber cannot allow other users belonging to other body corporate in to the licence.

§7 Rights to and Ownership of the Information

The Subscriber owns and is responsible for the information added into the program. The Subscriber should regularly change the administrator password and users of the system should handle user names and passwords with care.

§ 8 Confidentiality

All data within the Subscriber's system is handled confidentially by Artisan. Only the system administrators, employed by Artisan, have access to the information. All personnel have signed a confidentiality agreement.

§ 9 Force Majeure

The following circumstances constitutes conditions under which Artisan will become exempt from responsibility, provided they prevent, delay or cause unreasonable burden on the performance.

- any circumstance beyond the control of Artisan such as: war, sabotage, requisition, rebellion, riot, fire, water damage, lightning stroke, natural disaster, labour conflict, burglary, hacking, intervention and errors by authorities, deficiency or delay on the part of Artisan's Internet provider, deficiency or delay on the part of a subcontractor arising from such circumstances as referred to in this paragraph.

§ 10 Settlement of Disputes etc.

Disputes concerning this agreement shall primarily be settled through negotiation by representatives assigned by the parties. If an agreement cannot be settled the dispute shall be concluded by an arbitrator of the courts in Växjö, Sweden, and subject to Swedish Arbitration Law. (1929:145).

§ 11 Signatures

This agreement is drawn up in two identical, originals, one for each party to keep as their own.

Rental Agreement

Software: Artologik XXXXXXXXXX
Size edition: XXXXX
Plug-ins: XXX
Monthly cost: XXX EUR
Rental period: 2014-01-01--
Agreement nr: X-XXXX-H
URL: http://xx.artologik.com/xxxxxxx
Customer nr: xxxxxxxxxxxxxx
Organisation: xxxxxxxxxxxxxxxx
Address: xxxxxxxxxxxxxxxx
Zip code/city: xxxxxxxxxx
Contact person: xxxxxxxxxxxx

On behalf of the Subscriber:

Place:..... Date:.....

.....
Signature

.....
Printed name

On behalf of Artisan:

Place: Växjö, Sweden Date:.....

.....
First name Last name